

US CUSTOMERS ONLY

APPLIED CERAMICS IMPORTANT WARRANTY INFORMATION FOR CATALYTIC CONVERTER

Any and all claims for catalytic combustor must be filed **by the consumer** directly with APPLIED CERAMICS (full address below).

FPI/Regency does not handle these claims.

Please follow the instructions below for returning your catalytic converter under warranty. To learn more about the care and maintenance of the catalytic converter, please visit our website: www.firecatcombustors.com.

Original Limited Lifetime warranty (first six (6) years).

APPLIED CERAMICS warrants to the consumer who purchases a VERSAGRID CATALYTIC CONVERTER as a component in an E.P.A. certified solid fuel appliance, to replace at no charge to the consumer, the VERSAGRID CATALYTIC CONVERTER that ceases to function with three (3) years from the date of purchase by the original consumer, provided that the following conditions are met:

- (1) A copy of the original bill of sale that include place and date of purchase must be submitted with the warranty claim. (THIS IS THE RECEIPT FOR THE PURCHASE OF YOUR WOOD BURNING APPLIANCE).
- (2) The original Versagrid catalytic converter must be returned to Applied Ceramics.
- (3) The Versagrid Catalytic Converter must not have been mechanically abused, nor must the wrong fuels have been used in the appliance.

If after three years the Versagrid Catalytic Converter fails to function, the Prorated Warranty will allow replacement at the following special price schedule:

Year 4.....\$90*
 Year 5.....\$100*
 Year 6.....\$110*
 Year 7.....current retail price.

Conditions 1,2, and 3 also apply to the Prorated portion of the warranty.

Any E.P.A. certified solid fuel appliance will receive one replacement catalyst converter only during the three-year period. The consumer will be responsible for removal, any servicing, and return of any items required for filing the warranty claim. This warranty is APPLIED CERAMICS exclusive warranty and APPLIED CERAMICS disclaims any other express or implied warranty for the Versagrid Catalytic Converter, including any warranty or merchantability of fitness for a particular use.
 NO LABOR WILL APPLY.

All warranty claims must include \$12.50 for postage and handling within the continental US. Alaska and Canada must include \$35 for cover shipping and handling. Please allow 2-4 for delivery.

All warranty claims must be sent to: APPLIED CERAMICS
 Customer Service Department
 5555 Pleasantdale Road
 Doraville, GA 30340

* Prices subject to change.

CANADIAN CUSTOMERS ONLY**APPLIED CERAMICS
IMPORTANT WARRANTY INFORMATION FOR CATALYTIC CONVERTER**

Any and all claims for catalytic combustor must be filed **by the consumer** directly with their authorized Regency Dealer. FPI/Regency does not handle these claims directly with consumers.

Please follow the instructions below for returning your catalytic converter under warranty. To learn more about the care and maintenance of the catalytic converter, please visit our website: www.firecatcombustors.com.

Original Limited Lifetime warranty (first six (6) years).

APPLIED CERAMICS warrants to the consumer who purchases a VERSAGRID CATALYTIC CONVERTER as a component in an E.P.A. certified solid fuel appliance, to replace at no charge to the consumer, the VERSAGRID CATALYTIC CONVERTER that ceases to function with three (3) years from the date of purchase by the original consumer, provided that the following conditions are met:

- (1) A copy of the original bill of sale that include place and date of purchase must be submitted with the warranty claim from your authorized Regency Dealer.
(THIS IS THE RECEIPT FOR THE PURCHASE OF YOUR WOOD BURNING APPLIANCE).
- (2) The original Versagrid catalytic converter must be returned to the authorized Regency Dealer.
- (3) The Versagrid Catalytic Converter must not have been mechanically abused, nor must the wrong fuels have been used in the appliance.
- (4) All claims must be accompanied by clear photos of the catalyst showing all damage and also showing existing internal venting from the stove.

If after three years the Versagrid Catalytic Converter fails to function, the Prorated Warranty will allow replacement at the following special price schedule:

Year 4.....\$90*
 Year 5.....\$100*
 Year 6.....\$110*
 Year 7.....current retail price.
 Conditions 1,2, and 3 also apply to the Prorated portion of the warranty.

Any E.P.A. certified solid fuel appliance will receive **one replacement catalyst converter only during the first three-year period**. The consumer will be responsible for removal, any servicing, and return of any items required for filing the warranty claim. This warranty is APPLIED CERAMICS exclusive warranty and APPLIED CERAMICS disclaims any other express or implied warranty for the Versagrid Catalytic Converter, including any warranty or merchantability of fitness for a particular use. **NO LABOR WILL APPLY.**

All warranty claims must be sent to: Regency Fireplace Products
 By Authorized Regency Dealer

* Prices subject to change.

* Regency reserves the right to reject any claim if it is determined the damage is a result of misuse, abuse or improper cleaning/handling.