

## WARRANTY cont.

### Blaze King Wood Limited 5 Year Warranty

Blaze King is the manufacturer of the Blaze King line of heating products. At Blaze King, our commitment to the highest level of quality and customer service is the most important thing we do. Each Blaze King stove is built on a tradition of using only the finest materials and is backed by our limited warranty to the original purchaser. With Blaze King, you're not just buying a stove; you're buying a company with years of unequalled performance and quality.

#### Limited Six (6) Year Warranty:

The CATALYTIC COMBUSTOR is under warranty by Blaze King for six (6) years from the date of original retail purchase. The purchaser shall pay the following share of the then current retail price for the combustor: The first three (3) years no charge, 4th year 60%; 5th year 70%, 6th year 80%. The Combustor must be returned to your dealer along with a completed COMBUSTOR FAILURE REPORT and original proof of purchase document.

#### Limited (5) Year Warranty:

Under this warranty, Blaze King covers the stove body and accessories against defects in materials and workmanship, for part repair or replacement for the first five (5) years \*\*\* to the original purchaser. This Warranty covers: All Steel firebox components against defects in material and workmanship. Please see the exclusions and limitation section below as certain restrictions and exclusions apply this warranty.

#### Limited Two (2) Year Warranty:

Under this warranty, Blaze King covers, fan assemblies and modular thermostat against defects in materials and workmanship, for part repair or replacement and limited labor for the first two (2) years to the original purchaser. Please see the exclusions and limitation section below as certain restrictions and exclusions apply to this warranty.

#### Limited One (1) Year Warranty:

Under this warranty, Blaze King covers all parts and materials against defects in materials and workmanship including exterior paint finishes, for part repair or replacement and limited labor for the first year to the original purchaser. Please see the exclusions and limitation section below as certain restrictions and exclusions apply to this warranty.

#### How the Warranty Works

1. All warranties by the manufacturer are set herein and no claim shall be made against the manufacturer on any oral warranty or representation. All claims under this Limited Warranty must be made in writing by your dealer.
  2. Any stove or part thereof that is repaired or replaced during the Limited Warranty period will be warranted under the terms of the Limited Warranty for a period not exceeding the remaining term of the original Limited Warranty or six (6) months, whichever is longer.
  3. For any part or parts of this stove, which in our judgment show evidence of defects, Blaze King reserves the option to repair or to replace the defective part(s) through an accredited distributor or agent, provided the defective part is returned to the distributor or agent, transportation prepaid, if requested.
  4. If you discover a problem that you think may be covered by the Limited Warranty, you MUST REPORT it to your Blaze King dealer WITHIN 30 DAYS from the date the problem was first detected, giving them proof of purchase and the date of purchase. The dealer will investigate the problem and work with Blaze King to determine whether the problem:
    - a) Is covered by the Limited Warranty or
    - b) Can be fixed in your home or does the product need to be returned to Blaze King for repair.
  5. If Blaze King determines that the stove needs to be returned to Blaze King for repair, the customer has the responsibility and the expense of removing it from their home and shipping it to Blaze King. If the problem is covered by the Warranty, Blaze King will repair or replace the item at their discretion and the customer will be responsible for return shipping and re-installation in their home.
  6. If the problem is not covered by the Limited Warranty, the customer will be responsible for all repair costs, as well as all storage, shipping and the cost of removing and re-installing the stove.
- If you are not satisfied with the service provided by the Blaze King dealer, write to Blaze King at the address listed on the last page of the Owner's Manual. Include a copy of the original purchase invoice and a description of the problem.